

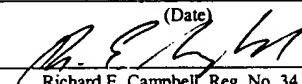


2181
PATENT

Case Docket No. TARINFO.016A
Date: April 4, 2002

COPY OF PAPERS
ORIGINALLY FILED

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) :	Shaffer et al.)	I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first class mail in an envelope addressed to: United States Patent and Trademark Office, P.O. Box 2327, Arlington, VA 22202, on
Appl. No. :	09/678,752)	April 4, 2002
Filed :	October 3, 2000)	(Date)
For :	REAL-TIME PROCESS FOR DEFINING, PROCESSING AND DELIVERING A HIGHLY CUSTOMIZED CONTACT LIST OVER A NETWORK)	 Richard E. Campbell, Reg. No. 34,790
Examiner :	Unknown)	
Group Art Unit :	2181)	

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TRANSMITTAL LETTER

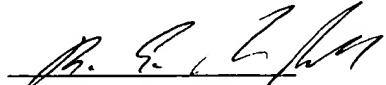
United States Patent and Trademark Office
P.O. Box 2327
Arlington, VA 22202

ATTENTION: APPLICATION BRANCH

Dear Sir:

Enclosed for filing in the above-identified application are:

- (X) An Information Disclosure Statement.
- (X) A PTO Form 1449 with two (2) references.
- (X) The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment, to Account No. 11-1410.
- (X) Return prepaid postcard.


Richard E. Campbell
Registration No. 34,790
Attorney of Record



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INFORMATION DISCLOSURE STATEMENT

United States Patent and Trademark Office
 P.O. Box 2327
 Arlington, VA 22202

Dear Sir:

Enclosed is form PTO-1449 listing two references that are also enclosed. This Information Disclosure Statement is being filed before the receipt of a first Office Action on the merits, and presumably no fee is required in accordance with 37 C.F.R. § 1.97(b)(3). If a first Office Action on the merits was mailed before the mailing date of this Statement, the Commissioner is authorized to charge the fee set forth in 37 C.F.R. § 1.17(p) to Deposit Account No. 11-1410.

Respectfully submitted,
 KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 4/4/02

By: Richard E. Campbell
 Richard E. Campbell
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FORM PTO-1449 <i>O I P E</i> APR 09 2002 PARENT'S TRADEMARK OFFICE	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE INFORMATION DISCLOSURE STATEMENT BY APPLICANT (USE SEVERAL SHEETS IF NECESSARY)	ATTY. DOCKET NO. TARINFO.016A COPY OF PAPERS ORIGINALLY FILED	APPLICATION NO. 09/678,752
		APPLICANT Shaffer et al.	
		FILING DATE 10/3/2000	GROUP 2181

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EXAMINER INITIAL	OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)
	"Domino's delivers using new call routing service"; <u>Network World</u> , Volume 8, Number 32, dated August 12, 1991, pages 1 and 55.
	"Weight Watchers reduces customers' wait for service"; <u>PBX/Key/Centrex</u> , dated July 1995, page 11.

S:\DOCS\REC\REC-6466.DOC\040302

EXAMINER	DATE CONSIDERED
*EXAMINER: INITIAL IF CITATION CONSIDERED, WHETHER OR NOT CITATION IS IN CONFORMANCE WITH MPEP 609; DRAW LINE THROUGH CITATION IF NOT IN CONFORMANCE AND NOT CONSIDERED, INCLUDE COPY OF THIS FORM WITH NEXT COMMUNICATION TO APPLICANT.	